

PREPARE FOR TRAVEL CHECKLIST

We're doing everything we can to minimise contact in your journey and keep you safe and secure. When you're ready to fly, there are a few things you can do to prepare for travel, as well as some new measures that we have introduced at the airport and on board.

Face masks



- We ask all customers to wear a face mask at all times during your journey. As a guide, a face mask could last up to 4 hours, so please make sure that you bring enough for the duration of your trip.
- Check local airport authority and government websites for requirements, as some airports now mandate you wear masks.

Before you fly



- Download the BA app, so you can check in online and save your boarding pass (up to 8 on one device).
- Keep your details up to date on Manage My Booking in case we need to contact you.
- Keep hand luggage to a minimum, so it's easier to move through the airport.
- Download the PressReader app, to select from over 7,000 digital magazines and newspapers to read on the flight.

Arriving at the airport



- Observe safe distance markers throughout the airport to minimise contact with others.
- Arrive no earlier than 3 hours before a long haul or 2 hours before a short haul flight. Check local airport authority for any additional requirements you may need to follow.
- Use the self-service bag drop (where available).

You'll also see new [sanitising stations throughout the terminal](#), please help yourself whenever you want.

Security screening



- To minimise your time in security, please have your boarding pass ready.
- Prepare yourself before security by taking off belts, emptying your pockets, etc and placing items in your hand baggage. Normal rules for liquids apply.

Boarding



- Make your way to the boarding gate when it is displayed on-screen and boarding is 'open'.
- Listen carefully to the boarding process to minimise queueing at the gate, and please maintain safe distancing.
- Have your boarding pass and passport ready, to use self-boarding gates where available.
- Once onboard, remove essential items from your hand baggage to limit the number of times you need to move away from your seat.
- Please listen to the onboard announcements for any additional requirements during your journey.

Arrivals and Connections



- Maintain safe distance measures throughout the airport to baggage reclaim.
- Check local airport authority and government websites for additional requirements if you are connecting flights.
- From 8 June 2020, the UK government's quarantine measures do not allow the transfer of international flights between London Heathrow and Gatwick or vice versa.
- Stay airside and go straight through Flight Connections if you are connecting flights within (not between) London Heathrow or London Gatwick.